



## Quality Policy Statement

The declared aim and policy of Ayerst Environmental Limited is to achieve and maintain the highest standard of quality in all aspects of work by its staff in all locations of operation. Day to day control of quality shall be the responsibility of the Quality Manager who will guide, advise and monitor all operations undertaken in the Laboratory and similarly on site. The overall control of quality shall be the responsibility of the Technical Manager.

It is the intention of this organisation to provide its clients with a service that complies with the ISO 17025 Accreditation Standard for all testing and sampling and with ISO 17020 for inspection work. Accreditation is held for both these standards.

It is the responsibility of all staff engaged in accredited activities to ensure that they are familiar with the requirements of this Quality Policy and the associated procedures. Staff are reminded that the achievement and maintenance of technical and professional quality standards is contributed to by each member of staff and is an integral part of their duties.

By following the documented policies Ayerst Environmental Ltd shows a continued commitment to good professional practice and aims to achieve and maintain the highest standards of quality.

The purpose of our management system is to manage and control quality of work and to provide the necessary information required by all staff to achieve the highest possible standards of quality. The management system provides a common understanding and developed approach to all aspects of technical, operational and quality management. The system provides organised staff training, quality checking, internal and external feedback, controlled contracts, purchases, equipment, methods, samples and records. All parts of the system is reviewed and improved continuously over time. Management allows all staff to be involved in and contribute to the continued effectiveness and reliability of the system.

All activities performed by the company will be undertaken impartially. There will be no financial inducements offered to staff or undue pressure to complete work in unreasonable time frames. Risks to impartiality will be recorded, monitored and eliminated to the best of the company's ability.

Authenticated by

**Carl Holton**

**Director, Ayerst Environmental Ltd.**

**Date: April 2023**