

## 1 QUALITY POLICY

### 1.1 QUALITY POLICY STATEMENT

- 1.1.1 The declared aim and policy of Ayerst Environmental Limited is to achieve and maintain the highest standard of quality in all aspects of work by its staff in all locations of operation. Day to day control of quality shall be the responsibility of the Quality Manager who will guide, advise and monitor all operations undertaken in the Laboratory and similarly on site. The overall control of quality shall be the responsibility of the Technical Manager.
- 1.1.2 It is the intention of this organisation to provide its clients with a service that complies with the ISO17025 Accreditation Standard for all testing and sampling for which ISO17025 Accreditation is held, and similarly that complies with ISO17020 for inspection work.
- 1.1.3 It is the responsibility of all staff engaged in accredited activities to ensure that they are familiar with the requirements of this Quality Manual and to comply with the policies and procedures laid down in the Quality Manual and associated documentation at all times. Staff are reminded that the achievement and maintenance of technical and professional quality standards is contributed to by each member of staff and is an integral part of their duties.
- 1.1.4 By following these documented policies Ayerst Environmental Ltd shows a continued commitment to good professional practice and aims to achieve & maintain the highest standards of quality.
- 1.1.5 The purpose of our Management System is to manage and control quality of work and to provide the necessary information required by all staff to achieve the highest possible standards of quality. The management system provides a common understanding and developed approach to all aspects of technical, operational and quality management. The system provides organised staff training, quality checking, internal and external feedback and controlled contracts, purchases, equipment, methods, samples and records. System review and design investment in the Management System over a number of years permits achievement of all of the above without one area of operation compromising any other. The system also provides managerial and staff involvement in the continued development and improvement of the effectiveness of the system.
- 1.1.6 All activities performed by the company will be undertaken impartially. There will be no financial inducements offered to staff or undue pressure to complete work in unreasonable time frames. Risks to impartiality will be recorded, monitored and eliminated to the best of the company's ability.

Authenticated by

A handwritten signature in black ink, appearing to read 'Carl Holton', is written over a light blue rectangular background.

**Carl Holton**  
**Director, Ayerst Environmental Ltd.**